



MicroStrategy Report Retirement  
August 2014



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# Mail Quality Summary Report

## List of Retired Reports:

1. Mail Quality > Mail Quality (eDoc Submitter) > Mail Quality Summary Report (eDoc Submitter)

eDoc Submitter	Mail Class	Processing Category	Undocumented Pieces	# Piece Scan Rate	Adjusted Piece Scan Rate Threshold	Adjusted Piece Scan Rate	Container Scan Rate	Adjusted Container Scan Rate	# Pieces	# Handling Units	# Containers
20167557	CORE MAILERS	Standard	Letters and Cards	0	39.78%				1,584	76	0
20167558	CORE MAILERS	Standard	Letters and Cards	0	39.78%				0	93	0
<b>Total</b>				0	--				1,584	169	0

# Container Entry Facility Errors	% Container Entry Facility Errors	# Piece Mail Characteristic Errors	% Piece Mail Characteristic Errors	# Piece Postage Errors	% Piece Postage Errors	# Piece Weight Errors	% Piece Weight Errors	# Nesting/Sortation Errors	% Nesting/Sortation Errors	# Jobs	# Errors
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	0

To replace this report, use the Mailer Scorecard. The Mailer Scorecard will provide information about mail volume, barcode scan rates, and errors. It will also allow users to drill to see additional information.

Mailer Scorecard

MAY 2014



Execution Time: 6/5/2014 8:18:17 AM

Verifications

Mailer Profile
Electronic Verification
eInduction
Seamless

# Metrics
# Trending
% Metrics
% Trending

Electronic Verification

eDoc Submitter	Total	20400558	94540753	94540755	94543475	123456	204
# Containers processed for eDoc validations	95	N/A	N/A	N/A	N/A	1	94
# Handling Units processed for eDoc validations	75	N/A	N/A	N/A	N/A	1	74
# Pieces processed for eDoc validations	11,909	N/A	N/A	N/A	N/A	1	11,908
# Full-Service Containers	95	N/A	N/A	N/A	N/A	1	94
# Full-Service Orphan Handling Units	1	N/A	N/A	N/A	N/A	N/A	1
# Full-Service Pieces	121	N/A	N/A	N/A	N/A	1	120
<b>Full Service Validations</b>							
% FS Mail Volume (FS Volume/All Volume)	1.02%	N/A	N/A	N/A	N/A	100.00%	1.01%
% MID Container Errors	--	N/A	N/A	N/A	N/A	--	--
% MID HU Errors	--	N/A	N/A	N/A	N/A	--	--
% MID Piece Errors	--	N/A	N/A	N/A	N/A	--	--
% STID Errors	--	N/A	N/A	N/A	N/A	--	--
% By/For Errors	--	N/A	N/A	N/A	N/A	--	--
% Barcode Uniqueness Container Errors	--	N/A	N/A	N/A	N/A	--	--
% Barcode Uniqueness HU Errors	1.33%	N/A	N/A	N/A	N/A	100.00%	--
% Barcode Uniqueness Piece Errors	--	N/A	N/A	N/A	N/A	--	--
% Entry Facility Container Errors	--	N/A	N/A	N/A	N/A	--	--
% Entry Facility HU Errors	--	N/A	N/A	N/A	N/A	N/A	--
% Unlinked Copal Errors	93.11%	N/A	N/A	N/A	N/A	N/A	N/A
% Early Scheduled Ship Date Warnings	N/A	N/A	N/A	N/A	N/A	N/A	N/A
% Default Tray Barcode Warnings	--	N/A	N/A	N/A	N/A	--	--
% Unlinked Copal Warnings	--	N/A	N/A	N/A	N/A	N/A	N/A
<b>Move/Update Validations</b>							
% COA Errors	N/A	N/A	N/A	N/A	N/A	--	N/A
<b>Entry Point Validations</b>							
% eDoc/Appointment Entry Point Mismatch	--	N/A	N/A	N/A	N/A	N/A	--
% Invalid eDoc Locale Key	--	N/A	N/A	N/A	N/A	N/A	--
% Invalid eDoc Postal Code	--	N/A	N/A	N/A	N/A	N/A	--
% No Valid MDF Match	--	N/A	N/A	N/A	N/A	N/A	--
% Out of Date MDF Match	--	N/A	N/A	N/A	N/A	N/A	--
<b>eDoc Nesting/Sortation Validations</b>							
% eDoc Nesting/Sortation Container Errors	17.89%	N/A	N/A	N/A	N/A	100.00%	17.02%
% eDoc Nesting/Sortation HU Errors	--	N/A	N/A	N/A	N/A	--	--

# Mail Quality Mail Owner Reports

## List of Retired Reports:

1. Mail Quality > Mail Quality (Mail Owner) > Mail Quality Dashboard (Mail Owner)
2. Mail Quality > Mail Quality (Mail Owner) > Mail Quality Detailed Error Report (Mail Owner)
3. Mail Quality > Mail Quality (Mail Owner) > Mail Quality Error Type Report (Mail Owner)
4. Mail Quality > Mail Quality (Mail Owner) > Mail Quality Job Error Type Report (Mail Owner)
5. Mail Quality > Mail Quality (Mail Owner) > Mail Quality Summary Report (Mail Owner)

 <p><b>Mail Quality (eDoc Submitter)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (eDoc Submitter) reports.</p>	 <p><b>Mail Quality (Mail Owner)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Owner) reports.</p>
 <p><b>Mail Quality (Mail Preparer)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Preparer) reports.</p>	 <p><b>Mail Quality (Owner &amp; Preparer)</b> Owner: Administrator Modified: 1/12/14 4:36:47 AM</p>

To replace these reports, use the equivalent reports in the 'Mail Quality (Owner & Preparer)' folder. Note that many of the equivalent 'Owner & Preparer' reports are new for the August 2014 release.

 <p><b>Mail Quality (eDoc Submitter)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (eDoc Submitter) reports.</p>	 <p><b>Mail Quality (Mail Owner)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Owner) reports.</p>
 <p><b>Mail Quality (Mail Preparer)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Preparer) reports.</p>	 <p><b>Mail Quality (Owner &amp; Preparer)</b> Owner: Administrator Modified: 1/12/14 4:36:47 AM</p>

# Mail Quality Mail Preparer Reports

## List of Retired Reports:

1. Mail Quality > Mail Quality (Mail Preparer) > Mail Quality Dashboard (Mail Preparer)
2. Mail Quality > Mail Quality (Mail Preparer) > Mail Quality Detailed Error Report (Mail Preparer)
3. Mail Quality > Mail Quality (Mail Preparer) > Mail Quality Error Type Report (Mail Preparer)
4. Mail Quality > Mail Quality (Mail Preparer) > Mail Quality Job Error Type Report (Mail Preparer)
5. Mail Quality > Mail Quality (Mail Preparer) > Mail Quality Summary Report (Mail Preparer)

 <p><b>Mail Quality (eDoc Submitter)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (eDoc Submitter) reports.</p>	 <p><b>Mail Quality (Mail Owner)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Owner) reports.</p>
 <p><b>Mail Quality (Mail Preparer)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Preparer) reports.</p>	 <p><b>Mail Quality (Owner &amp; Preparer)</b> Owner: Administrator Modified: 1/12/14 4:36:47 AM</p>

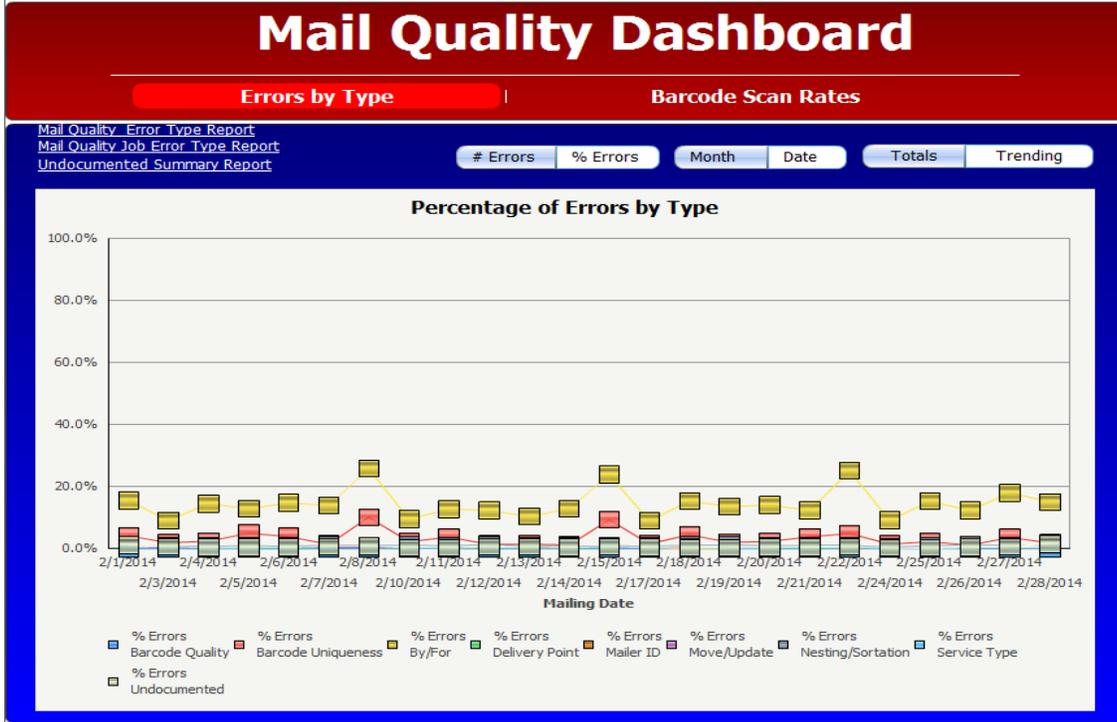
To replace these reports, use the equivalent reports in the 'Mail Quality (eDoc Submitter)' or 'Mail Quality (Owner & Preparer)' folders. In most cases, the eDoc submitter for a job is the same as the mail preparer, so the eDoc submitter reports will provide the same data. In cases where the mail preparer is different from the eDoc submitter, the 'Owner & Preparer' reports will be a better replacement. Note that many of the equivalent 'Owner & Preparer' reports are new for the August 2014 release.

 <p><b>Mail Quality (eDoc Submitter)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (eDoc Submitter) reports.</p>	 <p><b>Mail Quality (Mail Owner)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Owner) reports.</p>
 <p><b>Mail Quality (Mail Preparer)</b> Owner: Administrator Modified: 1/12/14 4:24:47 AM This folder contains Mail Quality (Mail Preparer) reports.</p>	 <p><b>Mail Quality (Owner &amp; Preparer)</b> Owner: Administrator Modified: 1/12/14 4:36:47 AM</p>

# Mail Quality Dashboard

**List of Retired Reports:**

1. Mail Quality > Mail Quality (eDoc Submitter) > Mail Quality Dashboard (eDoc Submitter)

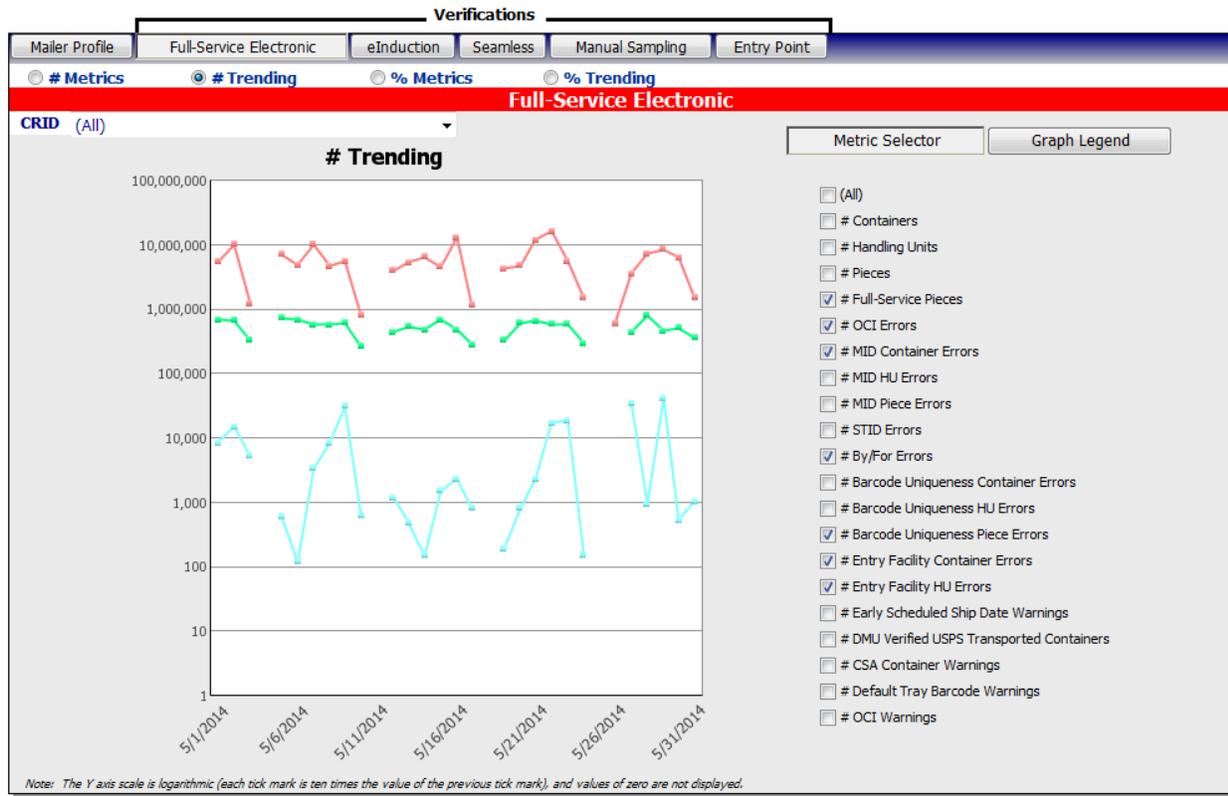


To replace this report, use the Mailer Scorecard and the Mail Quality Error Type Reports.

The Mailer Scorecard will be the primary replacement and will provide information about errors and error rates broken out by program, error type, and level. It will also allow users to see performance against thresholds, performance against the previous months, and daily trending. Additionally, users can drill to see additional information.

# Mailer Scorecard

MAY 2014



The Mail Quality Error Type Reports will provide a breakdown of errors and warnings by error type, error code, source, and level. This report will also allow the user to drill down to see data by job and to see detailed errors.

PAGE-BY: Source: All Errors/Warnings: All

eDoc Submitter	Level	Error Type	Error Code	Threshold	# Errors		
20167557	CORE MAILERS	Piece	Barcode Uniqueness	7703	2.00%	1,447	
			Barcode Uniqueness	7704	2.00%	3	
			Barcode Uniqueness	7705	2.00%	3	
			By/For	7140	5.00%	1,460	
20167558	CORE MAILERS	Handling Unit	Barcode Uniqueness	7605	2.00%	93	
			Entry Facility	7018	5.00%	93	
			Mailer ID	7302	2.00%	77	
			Nesting/Sortation	7847	2.00%	8	
	CORE MAILERS	Piece	Barcode Uniqueness	7848	2.00%	8	
				7703	2.00%	2,568	
				By/For	7140	5.00%	2,568

# Mail Preparation and Data Quality Dashboard

## List of Retired Reports:

1. Mail Quality > Mail Preparation and Data Quality Dashboard



\*\* click on magnifying glass button to drill to Detailed Report

\*\* click to export to PDF

To replace this report, use the Mailer Scorecard, Mail Quality Error Type Reports, the STC Yield Reporting Dashboard, and Mail Acceptance Verification Reports.

The Mailer Scorecard will be the primary replacement and will provide information about errors and error rates broken out by program, error type, and level. It will also allow users to see performance against thresholds, performance against the previous months, and daily trending. Additionally, users can drill to see additional information.

# Mailer Scorecard

MAY 2014



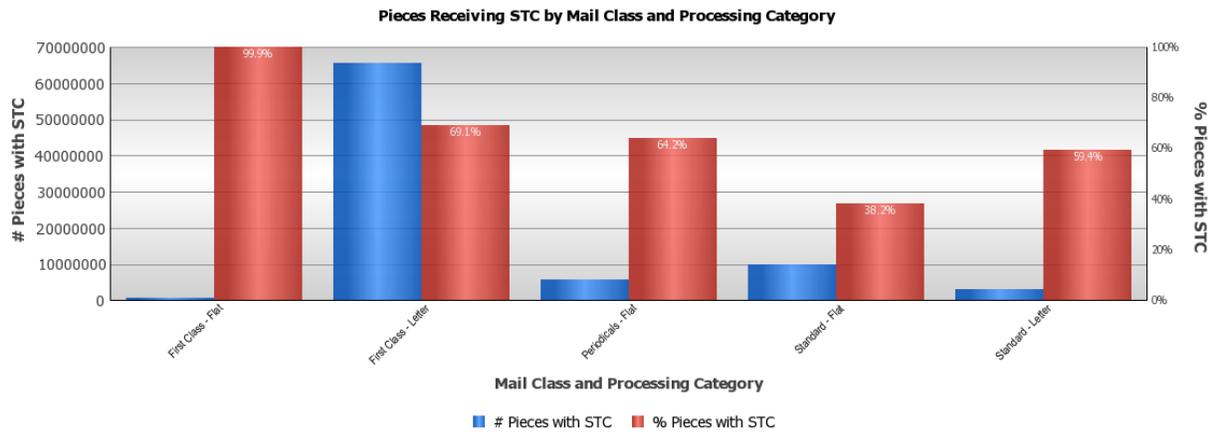
Execution Time: 6/5/2014 8:18:17 AM

Verifications							
Mailer Profile	Electronic Verification	eInduction	Seamless				
# Metrics	# Trending	% Metrics	% Trending				
Electronic Verification							
eDoc Submitter	Total	20400555	94540753	94540755	94543475	123456	204
		123 STORE	Edoc submitter name cannot be found	Edoc submitter name cannot be found	Edoc submitter name cannot be found	ILL PROFESSIONAL FIREFIGHTERS	MDX
# Containers processed for eDoc validations	95	N/A	N/A	N/A	N/A	1	94
# Handling Units processed for eDoc validations	75	N/A	N/A	N/A	N/A	1	74
# Pieces processed for eDoc validations	11,909	N/A	N/A	N/A	N/A	1	11,908
# Full-Service Containers	95	N/A	N/A	N/A	N/A	1	94
# Full-Service Orphan Handling Units	1	N/A	N/A	N/A	N/A	N/A	1
# Full-Service Pieces	121	N/A	N/A	N/A	N/A	1	120
<b>Full Service Validations</b>							
% FS Mail Volume (FS Volume/All Volume)	1.02%	N/A	N/A	N/A	N/A	100.00%	1.01%
% MID Container Errors	--	N/A	N/A	N/A	N/A	--	--
% MID HU Errors	--	N/A	N/A	N/A	N/A	--	--
% MID Piece Errors	--	N/A	N/A	N/A	N/A	--	--
% STID Errors	--	N/A	N/A	N/A	N/A	--	--
% By/For Errors	--	N/A	N/A	N/A	N/A	--	--
% Barcode Uniqueness Container Errors	--	N/A	N/A	N/A	N/A	--	--
% Barcode Uniqueness HU Errors	1.33%	N/A	N/A	N/A	N/A	100.00%	--
% Barcode Uniqueness Piece Errors	--	N/A	N/A	N/A	N/A	--	--
% Entry Facility Container Errors	--	N/A	N/A	N/A	N/A	--	--
% Entry Facility HU Errors	--	N/A	N/A	N/A	N/A	N/A	--
% Unlinked Copal Errors	93.11%	N/A	N/A	N/A	N/A	N/A	N/A
% Early Scheduled Ship Date Warnings	N/A	N/A	N/A	N/A	N/A	N/A	N/A
% Default Tray Barcode Warnings	--	N/A	N/A	N/A	N/A	--	--
% Unlinked Copal Warnings	--	N/A	N/A	N/A	N/A	N/A	N/A
<b>Move/Update Validations</b>							
% COA Errors	N/A	N/A	N/A	N/A	N/A	--	N/A
<b>Entry Point Validations</b>							
% eDoc/Appointment Entry Point Mismatch	--	N/A	N/A	N/A	N/A	N/A	--
% Invalid eDoc Locale Key	--	N/A	N/A	N/A	N/A	N/A	--
% Invalid eDoc Postal Code	--	N/A	N/A	N/A	N/A	N/A	--
% No Valid MDF Match	--	N/A	N/A	N/A	N/A	N/A	--
% Out of Date MDF Match	--	N/A	N/A	N/A	N/A	N/A	--
<b>eDoc Nesting/Sortation Validations</b>							
% eDoc Nesting/Sortation Container Errors	17.89%	N/A	N/A	N/A	N/A	100.00%	17.02%
% eDoc Nesting/Sortation HU Errors	--	N/A	N/A	N/A	N/A	--	--

The Mail Quality Error Type Reports will provide a breakdown of errors and warnings by error type, error code, source, and level. This report will also allow the user to drill down to see data by job and to see detailed errors.

PAGE BY:		Source: All	Errors/Warnings: All				
eDoc Submitter	Level	Error Type	Error Code	Threshold	# Errors		
20167557	CORE MAILERS	Piece	Barcode Uniqueness	7703	2.00%	1,447	
				7704	2.00%	3	
				7705	2.00%	3	
			By/For	7140	5.00%	1,480	
20167558	CORE MAILERS	Handling Unit	Barcode Uniqueness	7605	2.00%	93	
			Entry Facility	7018	5.00%	93	
			Mailer ID	7302	2.00%	77	
			Nesting/Sortation	7847	2.00%	8	
	CORE MAILERS	Piece	Barcode Uniqueness	7848	2.00%	8	
				7703	2.00%	2,568	
				By/For	7140	5.00%	2,568

The STC Yield Reporting Dashboard will give a summary of STC Yield by mail class and processing category. It will also allow users to drill down to see data by eDoc submitter, by entry facility, by exclusion reason, by job, and by container.



Mail Class ^	Processing Category ^	# Containers	# Containers with STC v	% Containers with STC v	# Handling Units	# Handling Units with STC v	% Handling Units with STC v	# Pieces v	# Pieces with STC v	% Pieces with STC v
First Class	Letter	778,911	227,391	29.2%	32,057,471	9,658,812	30.1%	94,940,976	65,557,803	69.1%
First Class	Flat	10,786	10,760	99.8%	260,030	259,874	99.9%	720,556	720,084	99.9%
Periodicals	Flat	5,410	3,530	65.2%	698	654	93.7%	8,956,071	5,748,362	64.2%
Standard	Letter	866	562	64.9%	25,653	16,309	63.6%	5,362,085	3,186,351	59.4%
Standard	Flat	12,598	8,442	67.0%	2,331	2,208	94.7%	26,035,652	9,948,622	38.2%

Mail Acceptance Verification Reports will show an overview of volume and performance by acceptance verification type for each mail owner or mail preparer CRID. It will also allow the user to drill to see details by postage statement and verification error details.

## Mail Acceptance Verification Report

Dates: 01/01/2005 To 06/24/2014

[Click on a Location Name to see Verification Details](#)

CRID:20488611 - MDXTESTER (60612-2459)

**Total Stmts/VRSRs:** 11,553

**Total Volume:** 25,178,280

**Stmts/VRSRs with Verifications:** 9,079

Verification Type	Avg Verification Score	Total Add'l Postage
Barcode	74.68%	\$280.50
Presort	72.61%	\$1,084.28
Short Paid	80.00%	\$25.25
Weight	99.86%	\$0.00
Tap	100.00%	\$0.00
Bundle	58.25%	\$147.25
Piece Count	50.33%	\$51.00
Manifest Mail Sampling	59.15%	\$240.00
Drop Shipment	11.11%	\$197.99
Content	89.67%	\$328.81
Deflection Testing	80.00%	\$19.00
Mailing Review	98.41%	\$0.00
Labeling Review	97.41%	\$0.00
Mailpiece Review	97.06%	\$0.00
Documentation/Postage Statement Review	96.09%	\$0.00
IM Parcel Barcode	67.35%	\$640.60
IM Parcel Barcode Shipping Services File	48.50%	\$826.00
IM Parcel Barcode Zip Code+4	67.50%	\$435.20
<b>Total:</b>	<b>74.89%</b>	<b>\$4,275.88</b>

### Totals for All Locations

**Total Stmts/VRSRs:** 11,658

**Total Volume:** 25,370,622

**Stmts/VRSRs with Verifications:** 9,126

**Avg Verification Score:** 92.34%

**Total Add'l Postage:** \$4,275.88